

## Q : How do I stop my MC9090 from looping at the splash screen during startup?

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### WARNING

USING THIS SOLUTION COULD RESULT IN LOSS OF ALL DATA  
PLEASE PROCEED WITH CAUTION

#### Setup Requirements:

- A MC9090 Mobile Computer running Windows Mobile 5 or Windows Mobile 6.

[\[How to find Model Number\]](#) [\[Determine OS Version\]](#)

#### Download Instructions:

No additional files are required to perform this operation.

#### Installation Instructions:

- Perform a cold boot. For more information on this procedure, refer to the 'How do I reset my MC9090?' document within the FAQ section of our website. If this does not solve your problem, your device will require a service.

If you require further information or have any questions please contact:

[techsupport@leopardsystems.com.au](mailto:techsupport@leopardsystems.com.au) or call 03 9534 2022 (Mon - Friday 9am - 5pm).