

# LEOPARDCARE

## Monitoring



## OUTSOURCE YOUR DEVICE MANAGEMENT

Knowledgeable professionals, who understand the complexities of operating successful enterprise mobility solutions, are best positioned to handle your mobile device management (MDM).

LeopardCare Monitoring provides a tailored and scalable MDM platform configured to your business, plus expert technicians to oversee your fleet of mobile devices and smartphones.

A rich web dashboard lets you easily track in real time the status of each and every device in your fleet giving you a complete understanding of the performance of your mobile assets.

Up-to-the-minute knowledge of where your devices are, how they are functioning, what they are doing, what issues may be impacting their ability to process tasks is vital for optimising efficiencies and improving your business results.

Automated alerts from individual devices provide helpdesk staff the ability to rapidly diagnose problems, both software and hardware, and to fix problems remotely when feasible.

From complete device staging and configuration, remote software updates, real-time device auditing, usage tracking and visibility, to battery status, battery change prediction, corrupt software repair, security handling and more providing you access, expertise and support to fully optimize your fleet at all times.

LeopardCare Monitoring is Enterprise Productivity Unleashed.

*With expert management and real-time monitoring of thousands of mobile devices simultaneously, your entire enterprise mobility fleet will be secure, visible and effective at all times.*

### KEY FEATURES & BUSINESS BENEFITS

- |   |   |
|---|---|
| 1 | Immediate support and troubleshooting from qualified technicians.   |
| 2 | Remote repairs of mobility software while your device remains in the field allowing for maximum uptime and productivity.  |
| 3 | Rapid fleet alerts signal our 24/7-support team into action when attention is needed, which means we often detect, address and fix the issue before you know about it!              |
| 4 | Total real-time visibility via a comprehensive web dashboard allowing you to monitor and control your fleet.  |
| 5 | Automated reports on specific parameters set up and emailed to your management team as required.  |
| 6 | Continuous collection, analysis and review of real-time data to monitor the health of your mobility fleet for ongoing successful and efficient operations.                          |
| 7 | Friendly, professional team to assist you with fleet set-up, deployment, ongoing maintenance and device management, technical issue resolution, content updates, security and more. |

**Enterprise  
Productivity  
Unleashed.**



## SUPPORT PLANS

	GOLD	SILVER	BRONZE
Number of Devices	800 +	201 – 800	1 - 200
Full fleet device monitoring	✓	✓	✓
Real-time web dashboard access	✓	✓	✓
System issue alerts by email	✓	✓	✓
Real-time exception reporting	✓	✓	✓
Integration of monitoring service with hardware maintenance and support	✓	✓	✓
Application, operating system or configuration updates per annum	Up to 6 Apps	Up to 4 Apps	Up to 2 Apps
24/7 Monitoring	✓	✓	✓

## INTEGRATED OFFERING - Single Point of Contact

- Available as a stand-alone Bronze, Silver or Gold package based on your business requirements.
- Alternatively, expand your mobile fleet management capabilities by integrating LeopardCare Monitoring with Leopard Enterprise Software, Leopard Fleet Management and/or LeopardCare Support for a single point of contact and end-to-end support solution.
- Providing for a scalable and flexible support service to fit any business need and budget.

## OFFICES

### Melbourne

Suite 1, 322 St Kilda Rd, St Kilda VIC 3182

### Sydney

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## ABOUT LEOPARD SYSTEMS

Established in 1990, Leopard Systems is Australia's leading enterprise mobility solution provider with a reputation for creating innovative strategic solutions. Our team's deep and up-to-date industry knowledge, platform development flexibility, in-house hardware and other device expertise, client support services and long-term partnership commitment are instrumental to the ongoing success of your mobility solution.

Well regarded within the Transport and Logistics, Field Service, Retail and Supply Chain sectors, Leopard

Systems leads the way with its completely configurable platform solution. Available as pre-configured, commercially-viable enterprise-grade solutions designed to increase efficiencies, reduce input error, lift productivity and, of course, increase the bottom line.

By partnering with Leopard Systems your company will benefit from entrusting one company from order to operation and, in doing so, enjoy a seamless implementation, personalised support and outstanding service from industry-trained personnel.